

LIMITED WARRANTY

Thank you for purchasing Drain Defender™ or related products manufactured by Drain Defender LLC (“the company”, “our”, “we”). This document sets forth the terms and conditions of our LIMITED WARRANTY.

What is covered by this Limited Warranty?

Drain Defender LLC warrants the products manufactured by the company, and only the products manufactured by the company, to be free from defects in materials or workmanship, when used and maintained according to the instructions provided with the product.

What is NOT covered by this Limited Warranty?

Drain Defender™ is an effective device to inhibit the clogging of common pipe drains. There are many factors that can contribute to failure of pipe drains to flow adequately to evacuate storm water or other fluid sources, including, but not limited to, excessive debris accumulation in the region of the drain, debris accumulation inside the drain pipe, root or varmint infestation, high rates and/or long duration rainfall, sump pump capacity, and lack of maintenance. For this reason, Drain Defender LLC does not guarantee, even in the case where the product is used and maintained according to instructions provided with the product, that the pipe drains protected by Drain Defender LLC will not clog. We are not responsible for property damage or personal injury caused by pipe drain clogging, proximate flooding, or by use of our products.

How long is the product Warranted?

Drain Defender LLC warrants Drain Defender™ for a period of 180 days from the date of purchase. Use of replacement parts provided by the company according to the terms of this Limited Warranty do not extend the warranty period from the original date of purchase.

How do I file a claim?

Please e-mail us promptly at support@draindefender.com to describe your claim under this Limited Warranty. We will provide instructions and required information. Drain Defender LLC will repair or replace affected parts covered by this Limited Warranty at no charge. In certain circumstances, and solely at our discretion, we will refund the purchase price of the product in lieu of repairing or replacing parts.